

**5/1/2007 5:29:00 PM**

Hi..

I think we all know FVS114 is issue with locks up on NAT.. is there any fixes on this soon? I been using to keep test the unit and it requires to turn on/off the unit here and there.

I'm also forum moderator and owner of VPNCASESTUDY.com and keeping up the latest news and I like to know the one spec I found that from USA and German netgear site has two different info on throughput of FVS114

USA- [http://vpncasestudy.com/download/pdf/VPNFirewall\\_RefGuide1.pdf](http://vpncasestudy.com/download/pdf/VPNFirewall_RefGuide1.pdf)

GERMAN- [http://vpncasestudy.com/download/pdf/VPNFirewall\\_RefGuide2.pdf](http://vpncasestudy.com/download/pdf/VPNFirewall_RefGuide2.pdf)

At the forum, I did came across that some tryied over 11.5mbps broadband and couldn't get the throughput and later find the german site says 11.5

Would able to confirm on this throughput spec which one is right?

Last time you guys generously called my home number which is great but if you could call 502-396-1589 to my cell phone will be great...

thanks and hope to talk to you guys soon

**5/3/2007 2:52:00 PM**

Dear June,

My name is XXX and I am following up on your support case.

Related to the throughput of FVS114: The max throughput is 12.5Mbps

The lockup issue has already been escalated to engineering, the firmware would be released shortly. However in most cases, reflashing the latest firmware has resolved the issue. If you could try that and let us know the results, we will be glad to hear from you.

Again, I thank you for the opportunity to assist you and THANK YOU for choosing NETGEAR.

Regards,

**5/3/2007 3:16:00 PM**

lock up doesn't seems to fixes by re-flashing

**5/4/2007 11:15:00 AM**

Dear June,

Thank you for choosing NETGEAR.

We Profusely apologize for the inconvenience caused . The Firewall troughput of FVS114 is 38 mbps and the 3DES throughput is 7mbps.

The lockup issue has already been escalated to the engineering and we would be soon coming out with a firmware which fixes it.

There is a workaround for it , if we upload the firmware version 1.1\_01 the router stops locking up it can be found from the following link

[http://kbserver.netgear.com/release\\_notes/d102802.asp](http://kbserver.netgear.com/release_notes/d102802.asp)

(after the firmware upgrade it is mandatory to reset the router to factory defaults and reconfigure it manually)

We appreciate your continued patience.

Regards,